City remembers Memorial House
continued from inside front cover

said. "It inspires me to carry on the legacy."

Al Glasgow of Englewood used the services of the Memorial House as a child and teenager and now uses them as an adult. He is a member of the group Shining Lights, which is a day-care center for visually-impaired adults. "I look forward to the trips and entertainment provided by the program," Glasgow said.

Glasgow was a photographer until he lost his vision in one eye and most vision in the other. He stopped taking pictures after that until he became involved with Shining Lights. "It got me back into the groove and I started to take pictures again," Glasgow said.

"The Memorial House kept a lot of young people out of trouble," said John Miller of Englewood. "We need something in Englewood like that again."

Mayor Michael Wildes attended the reunion and proclaimed Oct. 9 as Memorial House Day. "For scores of years this institution has rooted itself in our city and has provided, in extraordinary ways, for the needs of our diverse citizenry. I wish them well and thank them for their vision, commitment and service to our community," Wildes said.

Assemblywoman Loretta Weinberg and Assemblyman Gordon Johnson were also at the reunion. According to Assemblyman Johnson, who went to the Memorial House as a child and teenager, the center was a place for young people to socialize.

"It was a safe and educational environment," Johnson said. "We don't have the same thing today and we need to bring attention to it and do something about it."

Before the reunion ended, Schonfeld let everyone know that the remembrance committee was invited to meet with the city council by Mayor Wildes and Councilman Scott Reddin, who was also at the reunion. "The remembrance committee can meet with the council to see what can be done for the youth today," Schonfeld said.

"I am supporting any initiative in getting a social center in the city," Johnson said. "The Bergen Family Center will take a leadership role in this effort," Schonfeld said.
Annual Report
2005

To Our Friends of the Family

helping families through counseling and services since 1898
Memorial House kept people off the streets and created a community center for the city.

Bergen Family Center, formerly the Memorial House, staged its first annual Memorial House Remembered Reunion at the Radisson Hotel Saturday, Oct. 9. The event honored and recognized the staff and volunteers from 1914 to 1968.

The center provides children's services, senior adult services, victims services, community education, court services, clinical counseling, Employee Assistance Program and Ryan White HIV/AIDS services. It was founded in 1898 by the Woman’s Club of Englewood with a family-supportive mission. It has had 11 name changes in 106 years.

According to Mibs Wagner, director of development, people attended the reunion to remember those who were involved. "They are here to give back what they got from the Memorial House," Wagner said.

Gloria Thweatt Draper of Englewood was chairwoman for the reunion. Draper was involved with the center for more than 50 years. "I went to Memorial House and so did my children," Draper said.

"We would have had nothing to do without the Memorial House." According to Draper, "I have a love for the Memorial House and wanted to do something. I stopped thinking about setting up an event and actually planned it. "I went to Mitch Schonfeld about the event and he was so excited. Mibs and Mitch helped make the event a reality."

The reunion recognized all of those who worked and volunteered at the Memorial House. Edna Floyd, Thomas Monroe and Pearl Beatrice Herring, who was honored posthumously, were honored for their service to the Memorial House.

Floyd, who lives in Englewood, worked at the center when it was called the Social Service Federation. She was a social group worker, director of the Girl Scout program, piano teacher, assistant camp director and camp nurse at Lake Tiorati.

"The Memorial House will always be remembered by more individuals than you know," Floyd said.

Monroe, who also lives in Englewood, was honored for his work as a boy’s group worker, day camp director for 6- to 9-year-olds, Teenage Night director and the institutional representative for Boy Scouts and Cub Scouts.

Monroe also went to the Memorial House as a child and a teenager. "The best thing I remember was the dances," Monroe said as the crowd cheered in agreement.

Herring’s daughter, Lisa Herring-Jenkins, was at the reunion in honor of her mother, also an Englewood resident. Herring worked at Memorial House as a social worker and Girl Scout leader.

"It is truly an honor to stand here for my mother," Herring-Jenkins said. "My mother was an advocate for the children and the community."

Joan Van Alstyne Johnson worked at the Memorial House at the age of 15 and was on the board for 25 years. "My grandparents were founding members and my mother and my aunt worked at the Memorial House," Johnson said.

"The Memorial House made children and teenagers very involved," Johnson said. "We need it again."

"The Memorial House kept people on the straight and narrow, which gave them a foundation for life," Mitch Schonfeld, president and CEO of the center, continued on back cover

continued on back cover

Photo by Monique Lisa Lionetti

Statement of Revenue and Expense

January 2004 - December 2004

UNAUDITED

REVENUE

1  Contract and Grants $3,025,105
2  United Way & Contributions $240,526
3  Fund Raising $92,236
   Fees and Third Party $596,898
5  Other Income $19,940

TOTAL REVENUE $3,974,705

EXPENSES

1. Personnel Costs $3,120,048
2. Professional Fees $239,140
3. Materials & Supplies $235,502
4. Occupancy $224,535
5. Other Expenses $110,783

SUB-TOTAL OF PROGRAM EXPENSE $3,930,008

DEPRECIATION EXPENSE $56,437

TOTAL EXPENSE $3,986,445 *

NET CHANGE IN VALUE OF INVESTED FUNDS $15,321

CHANGE IN PROGRAM ASSETS $3,581

* 9% Administration

DISTRIBUTION OF UNDUPLICATED CLIENTS BY DIVISION

1  CHILDREN’S SERVICES 376
2  ELDER CARE SERVICES 601
3  CLINICAL SERVICES 1879
TOTAL UNDUPLICATED CLIENTS 2856

DISTRIBUTION OF PROGRAM HOURS BY DIVISION

1  CHILDREN’S SERVICES 355,250
2  ELDER CARE SERVICES 45,400
3  CLINICAL SERVICES 19,450
TOTAL PROGRAM HOURS 420,100
Planned Giving Opportunities

Keep BFC in Mind....... 
Consider including Bergen Family Center in your long-term financial planning. A bequest to the agency can provide income to you and your family and help insure the future of our programs and services. There are a variety of financial instruments that can help in estate planning including many simple methods of planned giving that we can help expedite. Planned giving is often an essential part of estate planning. Your legacy can help us help others as we continue our second century of service. For information, contact Mibs Wagner, Director of Development at 201-342-9200, ext. 33, or via email at mwagner@bergenfamilycenter.org.

The following donated in-kind to Annual Awards Dinner

- Arielle’s Gallery
- Joshua Bell
- Ben & Jerry’s Englewood
- Laura Bloom
- Deborah Brick Finley
- Cablevision
- Clinton Inn
- Cookies By Design
- Curves for Women (George Fleck)
- Curves for Women (Gloria Rosenzweig)
- Stephanie Davenport
- Elite Nails
- Entertainment Express
- Limousine
- First American Title
- Company (Martin Kornheiser)
- Patrick Heeney
- George Heisler
- Photography
- Hoop Zone
- John Hughes
- Valerie & Frank Huttle
- Susan Jacobson
- Lynn Jemmott
- Jurlique Day Spa (Emjay Ferraro)
- Kaolin Pottery
- King’s Supermarket
- Kreitman Knitworks
- Lilly Langotsky
- The Luggage Corner
- Allen Levy
- M & M Salon
- Michelle McDonald
- Metropolitan Plant & Flower Exchange
- Ina Miller Silverstein
- George & Carolyn Milne
- Minado
- Alonzo Mourning
- Music Together
- Nancy’s Books and Paper
- Ron Nathan Interiors
- New Jersey Symphony
- Orchestra Cookie Basket
- New York Giants
- New York Jets
- Mary Nukk
- Parties With Panache
- Raddison Hotel
- Englewood
- Scott Reddin
- Andy Roddick
- Samdan
- Schuman Speed Center (Brad Vaccaro)
- Rhoda Sidney
- Mary Beth Sigler-Garcia
- Stacey L. Silvers, M.D.
- Richard & Freyda Simon
- Northern Valley
- Suburbanite
- Susan Tenebruso
- Darren Tietsworth
- Steve Troup
- United Water
- April & Alex Uram
- Weiser LLP
- Verizon Wireless
- Wells, Jaworski, Liebman & Paton
- Mibs Wagner
- Shelly & Justin Wimpfheimer
- Whole Foods
- Wine & Roses

The following donated gift certificates to "Don’t Cook For A Month"

Baumgart’s
Bella Italia
Bennie’s
Bonfire
Café Cafe
Blue Moon
Caruso’s
Forum Diner
Hanami
Houston’s
Iron Horse
Il Matarazo
Kratiem Asian Fusion
Kuman
La Famiglia
Marco Polo’s
Maria’s Italian Cuisine
Max’s Italian Grill
Morton’s Steakhouse
Mount Kisco
Park & Orchard
Pergola Des Artistes
River Gorge
S & S
Saddle Brook Marriott
Sanducci’s
Saigon Republic
Solaia
Soari’s
South City Grill
Teggiano Ristorante
Tenafly Diner

Keep BFC in Mind....... 
Consider including Bergen Family Center in your long-term financial planning. A bequest to the agency can provide income to you and your family and help insure the future of our programs and services. There are a variety of financial instruments that can help in estate planning including many simple methods of planned giving that we can help expedite. Planned giving is often an essential part of estate planning. Your legacy can help us help others as we continue our second century of service. For information, contact Mibs Wagner, Director of Development at 201-342-9200, ext. 33, or via email at mwagner@bergenfamilycenter.org.
I am proud to report on the considerable progress we made enhancing the visibility of Bergen Family Center and expanding our relationships with "friends" from many diverse cultures. So many more of you heard and read about us this year as we received extensive media coverage. The culmination of increased visibility came at our Nov. 9th Annual Dinner, held at The Rockleigh Country Club. The record number of participants (300) saw the many faces of Bergen Family Center in a video produced by Cablevision, and a pictorial gallery created by Northern Valley Suburbanite. These enhanced our salute to faithful "Friends of the Family" that have given generously of their time and have made a big difference in the lives of many BFC clients.

The State of New Jersey joined us to recognize retiring employee Susan Eiseman, for her exemplary work training volunteers to become advocates for nursing home clients throughout northern New Jersey. The Bruce LaSala Community Service Award was given to long term and dedicated board member, John Hughes, who was recognized for his tireless efforts, and decade of service on behalf of the agency.

Recognition went to the Delta Sigma Theta sorority, whose members taught our young people Science in Everyday Experiences, an initiative aimed to disrupt the common pattern of young girls, who give up on their math and science talent once they reach their early teens. Hilary Wormser, a teenager herself, was honored with the Junior Leadership Award, for her Bat Mitzvah community service project—a book collection for local early childhood centers, including our Leonard Johnson Day Nursery.

In keeping with the Annual Dinner’s theme, "Bridging Diverse Communities," we honored leaders of the Korean Community Church of NJ for their partnership with us. Along with The Teaneck Community Chorus, the Church organized a musical mosaic spring concert of culturally diverse pieces. Concert proceeds went to support the important multicultural work that we do, particularly with domestic violence victims from the Korean and Hispanic communities. Underlining our emphasis on multi-culturalism, alumni from our Memorial House era presented Englewood’s Mayor Michael Wildes with an award for his support of cultural diversity.

Thanks to the hospitality of Joan Van Alstyne and Sue and Frank Proietti, our network of friends expanded through informal gatherings where people new to the agency could come to meet our board and staff and learn about our many impressive services. We thank each of you, our friends and supporters, and encourage you to maintain your relationships with the agency. There is so much important work out there to assist the community; we need your help to get the job done.
Our year began with a 5,6,7,8 as the Henry H. Kessler Foundation helped us launch a Dance Therapy program for our blind and visually impaired elderly. Remember, we are the only eldercare center in northern NJ serving the visually impaired, and are now approved to accept third party and private pay reimbursement.

More great news followed in February, when the Governor’s office recognized our Pre-Kindergarten partnership with the Englewood School District as an exemplary early childhood education program; a $25,000 award followed. Visitors to our school marvel at how the Reggio Emilia academic approach gets children into their surrounding world. Our youngsters studied their neighborhood and created a "Map of Englewood"; it was showcased at Starbucks. The children spent a year outdoors and in the classroom on the community garden project. Be sure to see their incredible tile mosaic at Armory Street.

In March, our partnership with the Korean Community Church of NJ and Teaneck Community Chorus harmonized into a musical mosaic—a concert of multicultural offerings. Aside from funds raised, the event succeeded by generating additional friends and publicity and set our course for a new marketing direction, culminating with the May hiring of Director of Development, Mibs Wagner.

Her mission: crusade for awareness of our 106 years of service to Bergen County; create "brand name recognition" of our Bergen Family Center name and Logo (sturdy as an oak tree); and collaborate with media professionals, individuals, organizations, corporations and businesses to expand our capacity to serve our clients. How much we accomplished!

From the HIPPY (Home Instruction for Parents of Pre-School Youngsters), Leonard Johnson Day Nursery, and the Pre-K graduations in June to the most successful Friends of the Family Annual Dinner November 9th, Bergen Family Center made "the news." You read about us in The Record, North Jersey Community Newspapers, the Bergen News/Press Journal, and SUGUIA (The Record’s Hispanic newspaper). Our Annual Dinner was featured in North Jersey Media’s upscale magazine, “(201) The Best of Bergen”; photo coverage was also provided by "Bergen County, The Magazine".
DONATIONS UNDER $250 (continued)

Englewood Karate
Donald English
Phyllis Eskin
Mr. & Mrs. Alfie Evans
Peter Ewaskiw
Anthony Favorito
Ronnie Feinberg
Anne Ferguson
Steve Festa
Judith Fichtenholtz
Florence Ficker
Mike Figueroa
Janice Friedman
Sam Frohlich
Sarah Gardner
Harry Garfield
Karen Gayle
Kay Gellert
Carole Germaine
Generations Mgmt. Services
Edward Gibbons
Mr. & Mrs. Allen Ginsberg
Edward Gibbons
Generations Mgmt. Services
Carole Germinder
Kay Gellert
Karen Gayle
Harry Garfield
Sam Frohlich
Phyllis Eskin
Donald English
Englewood Karate
North Jersey Media Group
North Jersey Ear, Nose, Throat
Richard Noroian
Herbert Neualder MD
Mr. & Mrs. Artemis Nazarian
Terri Muller
Ruben Moreira
Terri Muller
Mr. & Mrs. Artemis Nazarian
Herbert Neualder MD
Richard Noroian
North Jersey Ear, Nose, Throat
North Jersey Media Group
Northern Valley Anesthesiology
Northern Valley Rotary Club
Oak Tree Office Supply
Gil Olarte
Oritani Savings Bank
Albert Papazian
Michael Passow
Diana Patiño
Kimberly Paton
Arthur Pazan
Ivys Perez
Lois Perkins
Alice Peters
Georgia Petritis
Curelanne Phillips
Angela Piccinnin
Richard Pierson, MD
Bobbie Polton
Florence Poris
Sarah Potolsky
George Powel
Premier Associates (Jerry Ciancia)
Donna Prescod
Drs. Henry & Zita Pruitt
Henry Quinlan
Ranacom
Bettina Rance
Mr. & Mrs. Scott Reddin
LaTonya Reeves
Simone Reeves
Charlie Reid
Barbara Reilley
Sylvia Riddick
Deb Rizzi
Robek Corporation
Frances Roberts
Hon. Sondra Robinson
Rhonda Robinson
James Robison & Sue Huffman
Nancy Roettger
Norman Rosen
Larry Rosson
Harold Roth
Lillie Russel
Annamarie Rutigliani
Dolly Sacristan
Diego Santo
Steve Sanzari
Sue Skeahan
John Skelly
Ira Skolnick
Dr. & Mrs. Samuel Slap
Diane Smith
Howard Smith
Anita Sniderman
Harry Sovyrd
Southern Bergen Karate
Mr. & Mrs. Stuart Soyster
Frances Stanard
Olivia Stanard
Helen Stevens
Carolyn Strauss
Joseph Stunn
Diane Sudakoff
Harriet Tanner
Mark Tarrantina
Deborah Taylor
Television Bureau of Advertising, Inc.
Marlene Tinsely
Sheila Toffel
Laura Trani
Steven Trupp
Georgie Tucker
Mary Tucker
Roslyn Turner
Mr. & Mrs. Alex Uram
Lois Vaisman
Davia Valenzuela
Van Dyck Park Place
William Van-Ost MD
Mary Vander Porten
Mildred Vichiconti
Amy Vogel
Mibs Wagner
Mr. & Mrs. Sky Warmflash
Beulah Warshaw
Mary Watson
Tina Watson
Robert Watt
Mr. & Mrs. Scott Webb
Hon. Loretta Weinberg
Mr. & Mrs. Bernie Weinflash
Elaine Welch
Chienen Wey
Dr. & Mrs. Harvey White
Robert Wiederschall
Williams-Jones, Lystra B.
Nancy Willick
George Witte Jr.
Bill Wood
Eva Wormser
Elizabeth Wright
Michael Yang
M. Yansen
Elizabeth Wright
Michael Yang
M. Yansen
Edward Zampella
Christina Zanikos
Olga Zelder
Dr. & Mrs. Barry Zingler
Preston Zucker
Carol Zurlo
Maureen Zurlo
Barbara Zwicky
Donors

DONATIONS ABOVE $50,000
Lilian Pitkin Schenck Fund
Bergen County’s United Way

DONATIONS BETWEEN $10,000 AND $20,000
Kaplen Fund
Henry H. Kessler Foundation
Ben E. King “Stand By Me” Foundation

DONATIONS BETWEEN $5,000 AND $9,999
Community Chest of Englewood
Mr. & Mrs. Joseph Gottesman
John Hughes
National Council of Jewish Women, Bergen County Section
Verizon Wireless

DONATIONS BETWEEN $2,500 AND $4,999
Anonymous
Jeanne Michaud
Moness, Crespi, Hardt
Montammy Fund
Mr. & Mrs. Tom Muir
PSE&G
Weiser
Dr. Rochelle and Mr. Justin Wimpfheimer

DONATIONS BETWEEN $1,000 AND $2,499
Citigroup
City of Englewood
Mr. & Mrs. Michael Einiger
Englewood Rotary Club
Thomas B. Fallon Insurance Agency
Patrick Heeney
Mr. & Mrs. Steven Helf
Mr. & Mrs. Patrick Herssens
Jack Hirsch
Insera Supermarkets, Inc.
Korean Church Woman’s Association
Korean Community Church of NJ
Lakeland Bank
Mr. & Mrs. Allen Levy
D. Neil Levy
Mutual of America
National Minority Aids Foundation
Palestroni Foundation, Inc.
Prentice Foundation
Mr. & Mrs. Naseby Rhinehart
Michelle Sbrocco
Mitch Schonfeld
MaryBeth Sigler & Eduardo Garcia
Target Stores
United Water
UPS Foundation
Ernie Villa
Hon. Michael J. Wildes
Kenneth Wilkey
Women’s Club of Englewood
Mr. & Mrs. Alan Wormser

DONATIONS BETWEEN $500 AND $999
Steve Cirillo
Peter Croonquist
Dean Graphics
John Devol
Mr. & Mrs. Steven Eiseman
Englewood Hospital & Medical Center
ENT Allergy and Associates
Entertainment Express Limousine
First Presbyterian Church of Englewood
French Color and Fragrance Co.
Friedberg Properties & Associates
Anne Frost
Leo Gans
Hackensack University
Medical Center
Dr. Adele and Mr. Alex Holman
Mr. & Mrs. David Jeffrey
Jennymott
Jewish Communal Fund
George L. Johnson
Joan Van Alstyne Johnson
Mr. & Mrs. Tom Johnson
Mr. & Mrs. Graham Jones
Barbara & David Lipman
McGraw-Hill Companies
Mr. & Mrs. Robert Nacht
NJ Multiple Listing Service
NVE Savings Bank
Pfizer
PNC Financial
Mr. & Mrs. Frank Proietti
Mr. & Mrs. George Prusssin
Reiner and Co., Inc.
Dr. Richard Segal and Joy Triplett
Michael Silverstien & Ina Miller
George Sorial
Time Warner Cable of NJ
Wells, Jaworski, Liebman & Paton
Wharton Family Foundation

DONATIONS BETWEEN $250 AND $499
Avant Garde Technologies, Inc
Mr. & Mrs. Phil Ball
David Banta
Benefit Foundations, LLC
Bergen County Developmental Center
Doug Bern & Karen Maas
Bertelsen Realty & Management
Mr. & Mrs. Howard Blatt
Deborah Brick-Finley
Kathryn Byrne
Classic Realty Group
East/West Electrical Contractors
Mr. & Mrs. Ray English
Mr. & Mrs. Victor Frank
Mr. & Mrs. Peter French
Frances Hoffman
Mr. & Mrs. Jaffin
Hon. Gordon Johnson
Mr. & Mrs. Jones
Patricia Kissel
Mr. & Mrs. Alfie Liebman
Sheila Mack
Susan March & Sam Gold
Mr. & Mrs. David Maron
Mr. & Mrs. George Milne
Natalia Nehring
Melinda Nova
Oxford Financial Group, Inc.
Payroll Unlimited
PC Warehouse
Mr. & Mrs. Robert Peckar
Mr. & Mrs. Martin Perlman
Perlman Family Foundation
Joel Riotto (Coldwell Banker)
Mr. & Mrs. Burt Ross
Oscar Sandoval, MD
Mr. & Mrs. Leonard Schwartz
Bernard Scott
Mr. & Mrs. John Scott
Mr. & Mrs. Michael Silberfein
Mr. & Mrs. Richard Simon
Insook Song
Darren Tietsworth
Tri-State Financial Group
US Food (Mark Fast)
Dr. Zisalo & Mrs. Wancier
Mr. & Mrs. Stephen Weinstein
Susan Yoon
York Supply Company

DONATIONS UNDER $250
A-1 Affordable Construction
ABC Photo
Diane Adams
Serhat Akiska
Yvette Akridge
Ken Albert
Alex’s Dairy
All Homes
Monique Anderson
Margaret Andrews
Lorraine Antine
Patricia Artis
Lynn Babicka
Hon. Byron Baer
Ned Bakerman
Christie Bart
William Baxter
Bruce Beal
Mr. & Mrs. Phil Beamer
Natalie Beaumont
Mr. & Mrs. Martin Becker
Becker’s School Supplies
Clarene Becote
Henry Becton
Alice Benekin
Ann Bennett
Charlotte Bennett-Schoen
Bensi Restaurant Group, Inc.
Lorraine Bistritz
Bruce Brenner
Mr. & Mrs. Barry Brodsky
Mr. & Mrs. Irwin Brownstein
Ivan Brownstein
Alan Buchbaum
Allison Burns-Fero
Linda Burns
James Burns
Sue Calitini
Paul Campilli
Dr. Stuart Cantor
Mr. & Mrs. David Capano
Mary Claire Capp
Mary Caputi
Charlene Casserello
Central Bergen Credit Union
Central Bergen Karate
Elisa Chalem
Amy Chen
Christine Child
Amy Chilian
Soon Choe
Myung Chung
Irene Ciottoni
Circle Mobil
Sonja Clark
Carol Coan
Charles Coari
Compeze
Marie Cordner
Johanna Curry
Mr. & Mrs. Andy Cursken
Yoldanda Custodito
John Cutitto
Edna Dagan
Mr. & Mrs. Richard Daidone
Tara Dalton
Dave Ross Associates
Robert Davis
Ann Davis
Clive De Freitas
Leonard Denham
Suki Dennison
Nidia Dessanti
Tori Detoli
Carol Diamond
Martha DiPaolo
Rocco Diverita
Elaine Meyerson
Katherine Downs
Doris Drakeford
Gloria Draper
Marion Driscoll
Henry Ebert
Andrew Economos
Mr. & Mrs. Arnold Edelman
Mary Ann Elbacher
Helen Eisenberg
Lee Eisenberg, MD
Eisenberg, MD, Lee D.
You may have caught Cablevision’s Public Service Announcements in August and September requesting used cell phones for our Victims of Domestic Violence drive with Verizon Wireless. Cablevision also featured BFC in September with a 5-minute “Neighborhood Journal” piece covering our legacy of achievement.

For the first time we had Annual Dinner “sponsorships” and welcomed Verizon Wireless as the Leadership Sponsor, Weiser LLP as the Ad Journal sponsor, United Water for invitations and audio visual, and Northern Valley Suburbanite and Cablevision for media. Led by co-chairs Patrick Heeney and Michelle McDonald, more than 300 guests attending the dinner at elegant Rockleigh Country Club raised $65,000 – a new high. Start now to help us ensure that 2005 will exceed that!

Citigroup and Fed Ex employees painted the Hackensack offices. Modell’s donated tennis supplies for the August Friends of the Family Tennis Party, given pro-bono at the Maywood Tennis Club. Thanks to gift certificates for meals to 35 local restaurants, the “Don’t Cook for a Month” raffle cleared over $6,000. Hundreds of volunteers turned in their used cell phones, which were recycled by Verizon Wireless, resulting in a $2,500 grant from Verizon Wireless to support our counseling for domestic violence survivors.

Volunteers from Delta Sigma Theta taught a weekly Science in Everyday Experience program to our after school youth. Holiday parties were celebrated thanks to the generosity of Unilever, Englewood Field Club, Kate Duggan, Inter-religious Fellowship, Enterprise Rent-A-Car, Kiwanis Club, Tenafly’s Stillman School, The Friars Club, Bergen County’s United Way, RSVP, Englewood Woman’s Club, Altman Group, The Devonshire and NCJW.

"Memorial House Remembered," a luncheon held October 9th at the Englewood Radisson Hotel, helped us showcase our historic role serving young people. Gloria Draper and other Alumni were eager to honor and celebrate the dedication of staff and volunteers at our agency from 1916-1968. Many of the 110 attendees are planning ways to “give back” to today’s clients in appreciation for what the agency did years ago when we served them.

One way we help today’s families is via the Counseling Division’s popular “Strengthening Families” program. This year, we added a bi-lingual component. Korean and Hispanic families also continued to be supported with services paid for by contributions from the Junior League and Korean Church Women United.

At year’s end we were thinking "outside the box," in the world of eBay auctions to assist in funding. Why give or throw your items away when you can DONATE to BFC, receive a tax deduction, and help us turn your item into cash? Will YOU reach out to family, friends, and businesses (excess inventory) for items valued at approximately $50? Check www.bergenfamilycenter.org for our wish list.
The Board Development Committee, led by Dr. Shelly Wimpfheimer of Tenafly, recruited three new trustees in 2004. The recruitment continued to focus on candidates of diverse backgrounds with high quality skills in public relations, human resources, facilities, and fund raising. The Board members now reside in 15 different towns, and are from 4 ethnic heritages. They include attorneys, accountants, financial professionals, educators, social workers, information-technology professionals, elected officials and business and corporate professionals. The board delivered an extensive training program on agency programs, board member responsibilities and fund raising. At year’s end the committee had identified 7 prospective new candidates to join the board in 2005 and was considering having the By-Laws amended to increase the maximum number of trustees from 25 to 30.

The Facility Committee, under the leadership of Linda Herlihy of Midland Park, celebrated ground breaking of our elevator and kitchen expansion project for our 16,000 sq. ft. Englewood facility. Upon completion in 2005, the project will enhance our ability to serve 275 different children and 40 frail elderly, daily, and help us host weekly community events, such as Narcotics Anonymous, and Bergen Verismo Opera. The initial major impact of the elevator addition and kitchen expansion will be the ability to move the adult day care program to a more private and dignified space free of interruptions to the clients. At year-end, we began to raise funds and engage corporate volunteers for a makeover of the second floor space into an adult day care center. Additional committee work included performing a needs assessment for the agency’s future growth, and identifying various options to meet those needs, including the possibility of relocating many programs to a more centralized facility.

The Finance Committee, led by agency Treasurer Patrick Heeney of Englewood, supervised the annual audit, monitored agency investments, and assisted with budget preparation. Emphasis by the committee to operate frugally resulted in a virtually balanced budget for the agency in 2004. This is a major accomplishment given that grantors experienced challenging times in 2004 resulting in a significant reduction in funds to BFC from grants. Staff established major cost cutting contingencies, which, combined with another good year in the investment markets, an increase in the client fees, and a 4% increase in contributions from donors, mitigated the loss of some of those grant revenues. The result was that agency assets were not depleted. At year’s end the committee focused on securing a line of credit for anticipated capital and equipment items, and anticipated continued challenges in the grantor community for 2005.

The Fund Development Committee, first chaired by Englewood’s Irmari Nacht, then Tenafly’s MaryBeth Sigler-Garcia, increased philanthropic giving by 4% over the prior year. The Annual Awards Dinner, and the Annual Holiday Appeal provided the biggest increase in revenue. Because corporate partners Verizon Wireless, Weiser, United Water and Northern Valley Suburbanite underwrote several expenses of the dinner, the ticket sales from our 300 guests (our largest turnout ever), and the silent auction proceeds all went to support agency programs. With the profits of the journal ad sales, the November 9th event at the Rockleigh Country Club cleared $65,000. The committee also focused on corporate and foundation donations to increase the quality of services to our clients by paying for items not covered by government and other grants. Examples of client services paid directly by the private sector include: the art and dance therapy program for the frail elderly, counseling services to children living with domestic violence, and our after-school cultural enrichment program. The committee ended the year educating donors on the changing priorities and challenges of Federal and State government, which are reducing social service funding throughout the human services sector, resulting in a great urgency for philanthropy. To build our

Bergen Family Center’s Website: www.bergenfamilycenter.org
network of new supporters, we were assisted by The Friends of The Family, an auxiliary of helpful volunteers, which continued its good work. They ran our Barnes and Nobles gift-wrapping; coordinated our multi-cultural concert with the Korean Community Church of NJ and the Teaneck Community Chorus; organized a tennis party sponsored by Model’s, and sold our “Don’t Cook for a Month” raffles. At year’s end they launched their newest venture: raising funds through eBay auctions.

**The Human Resources Committee**, chaired by John Hughes of Mahwah, undertook a complete overhaul of the agency Personnel Policies to ensure legal compliance. The work will be completed in 2005, at which time the policies will be composed into an employee handbook. BFC employs 105 full and part-time individuals, and the Committee is wrestling with the need to expand the HR department, against recent revenue constraints. Funding is also challenging the HR committee’s goal of ensuring that staff recruitment, training and compensation levels are optimal to retain a professionally competent staff. By providing joint training across departments, some savings were realized this year. The cost of health insurance remains the single biggest challenge for this committee: once again, to rein in costs, the amount an employee contributes to his/her own coverage was increased this year.

**The Program Committee**, under the leadership of Hackensack’s Lynn Jemmott, focused on meeting the agency’s strategic initiative of organizational excellence. Standards of quality, outcome measurements, and best practices were studied and implemented to ensure the highest quality of service to clients. Extensive work was done to ensure that our children’s programs were delivered in accordance with requirements of The National Association for the Education of Young Children (NAEYC). We continued our partnership with the Bergen County Girl Scout Council, and uniquely me!—a program at our after-school program, to promote self-esteem in youth. We also launched Science in Everyday Experiences (SEES), in collaboration with the Bergen County Alumnae Chapter of Delta Sigma Theta Sorority. SEES increases youngsters interest in science, particularly, though not exclusively, for African-American girls. In cooperation with the Finance Committee, the Program Committee monitored the impact of mid-year revenue losses on agency services: contingency plans were developed to be put in place in 2005, in the event that new dollars could not be found to subsidize family counseling. The committee oversaw an expanded Adult Day Care program, which, with funds from the Henry H. Kessler Foundation, offered art and dance therapy to our frail and visually impaired elderly, several times each week.

**The Publicity Committee**, with the aid of the Technology Committee began the year by launching www.bergenfamilycenter.org. Committee members employed at United Water, Cablevision and Northern Valley Suburbanite had their respective companies provide extensive public relations, media support and visual displays of our work and client testimonials at our annual dinner. Bergen Family Center received extensive print coverage in The Record, the local weekly press, and feature magazines (201) Bergen County The Mag, and Downtown Englewood. Our Adult Day Care Dance Therapy program appeared on ABC Eyewitness News and AOL Time Warner Cable. Public service announcements on Cablevision helped us collect recycled cell phones to support domestic violence victims in our “HopeLine” partnership with Verizon Wireless. Bergen Family Center was also on Cablevision’s “Neighborhood Journal” show throughout the summer. Print and electronic materials developed by the committee in 2003 provided assistance in a major fund development initiative with corporate partners.

**The Technology Committee**, chaired by Hackensack’s Jeanne Michaud, provided technical guidance to operate and update the agency’s website. The committee also ensured that our workstations, server and network met industry standards for security. They also monitored our compliance with federal laws governing the storage and transmission of electronic data. At year’s end, plans were underway to make the website www.bergenfamilycenter.org interactive and a greater resource to volunteers.